

Giffords Surgery Patient Participation Group (PPG)

TERMS OF REFERENCE.

'The overall aim of the PPG Group is to develop a positive and constructive relationship between patients, the Practice and the community it serves, ensuring the Practice remains accountable and responsive to all it's patients needs'.

Our Group is affiliated to the National Association for Patient Participation (NAPP).

Our Group key roles are :-

1. Create and improve two-way communication between patient, the practice and the community it serves.
2. To bring a sense of partnership between Practice and Patient.
3. Provide an avenue for patients input in the way facilities and services are planned and executed, to add humanity to, and influence those services.
4. Provide constructive two-way feed back on patient and community needs, concerns and interests.
5. Support the Practice in good health promotions, preventative medicine and health literacy.
6. Collect Patient opinions and experiences to help the Practice to evaluate it's services.
7. Communicate to the Practice community and /or the wider community information about the Practice.
8. Liaise with Bath, Swinden and Wiltshire (BSW) ICB group of Practices to share and develop best practice and/or resources.

Our Patient Participation Group Membership.

All registered patients are welcome to join the PPG although in the interests of effective decision making, membership of the core is limited to fifteen (15). Specialist Sub-Groups may be formed to deal with specific topics utilising individual skills and interests. Our group meets regularly, approximately every three (3) months. A Quorum to consist of six (6) members. Any none attendances to be replaced to ensure a correct constituted meeting.

The group to consist of Chairperson, Secretary, Treasurer, Managing Partner and invited registered patients, to include representation from all age groups within the practice.

AIMS AND OBJECTIVES.

- Develop the Practice PPG in order to engage with it's patients to work together on shaping a future services in improving patient care.
- Promote communication links with patients about services being delivered and issues relating to the delivery and uses of them, this may not be directed by local or national policy.